

Index

A

appearance
 BOH uniform, 6
 FOH uniform, 4–5
 hygiene, 10
 piercings, 6
 tattoos, 6
aprons, 4
animals, 12

B

BOH (back of house)
 uniform, 6

C

carts, moving of, 13
cellphone, 4
communication
 expo, 7
 hosts, 7
 kitchen, 6
 managers, 6
 servers, 6
 cross-contamination, 10

E

Expo
 food safety, 11
 language, 9
 responsibilities, 9

F

FOH (front of house)
 calls. *See* language
 hosts, 6
 uniform, 4–5

G

gloves
 usage, 10
 cutting gloves, 10

H

hair
 hair color, 4
 hairnet, 5
 hairstyles, 4
 hats, 5
hygiene, 9

I

ice, handling of, 10
insects, 12

J

jewelry
 bracelets, 5
 necklaces, 4
 watches, 5

K

kitchen
 communication, 7
 food storage, 11
 equipment storage, 11
 chemical handling, 13

L

language
 calls, 8
 expo, 9
 menu counts, 9
 See also communication

M

manager
 appearance, 6
 communication, 7

P

Pillars, Bricktown's
 great food, 4
 local beer, 4
 truly friendly service, 4
prevention
 burns, 12
 cuts, 12
 electric shock, 12
 falls, 11
 fires, 13

R

respect
 respectful communication, 7

S

sanitation
 animals, 13
 gloves, 10
 handwashing, 9
 hygiene, 9
safety
 chemicals, 13
 cleaning, 11
 disposal, 10
 handling, 10
 language, 10
 storage, 11

T

tableware, handling of, 10

W

waste, disposal of, 9